

REALIZE GREATER VALUE

from your IT investment



Innovapost's Mobility Practice: Enabling organizations to harness the potential of mobile technology

The modern workforce is being shaped heavily by mobile technology. Mobility is changing the way we communicate, share information, complete business processes and access services. Gartner estimates that more than 45 per cent of the U.S. workforce are away from their primary work area for more than eight hours, or 20 per cent, of their work week.

While the changes brought on by mobility are undeniable, Innovapost recognizes that organizations all have unique mobility capabilities and needs. There is no one-size-fits-all mobility strategy, policy, application or device. Our expert consultants have extensive experience in understanding our client's mobility needs and then work with them to cost-effectively mobilize their workers, processes, products and services.

Services

Innovapost has helped to develop, deliver and maintain some of the largest mobility deployments in Canada. Let us help your organization harness the potential of mobile technology. The service offerings of the Innovapost Mobility Practice include:

Mobile Strategy

Our team will help you balance your business and IT goals with the increasing demands of your mobile workers, products and services. We offer:

- **Mobile Strategy Development:** workforce segmentation and mobile worker profile analysis, road map development, end-to-end policy development and total cost of ownership analysis.
- **Program Development:** we will work with you to identify existing and future mobility opportunities for your organization and put a program in place to help you get there.
- **Technology and Platform Selection:** we will help you choose the right mobile device portfolio, mobility platform and architecture, and we will help you to develop solid vendor relationships along the way.

- **Capability Building:** we will help to develop your in-house or outsourced device management, device provisioning and 24/7 support level agreements.

Mobile Solution Development and Delivery

We understand the need for a slick user interface supported by high quality code.

We achieve this through:

- **Application Design and Architecture:** we offer end-to-end mobile design and delivery services including project management, application development and ongoing support.
- **Comprehensive Development Capabilities:** including managed code development (.Net/Java), data synchronization, barcode / RFID integration and radio management (WIFI/GPRS).

Mobile Device Management

Mobile Device Management (MDM) is critical for organizations investing in mobility solutions. MDM enterprise software provides standard features found in all desktop administration solutions, such as maintaining PC hardware and

software inventories, performing software distribution, managing antivirus scan files and enabling remote control for systems diagnostics.

Innovapost's MDM enterprise solutions include advanced functions to address the needs of mobile and wireless users including mobile security, support for offline and over-the-air wireless synchronization and back-up and recovery capabilities.

The following benefits can be realized with MDM:

1. Remotely manage and secure devices: password protection, remote wiping capability and device tracking.
2. Supporting the mobile workers' devices and applications as if they were in the office.
3. Ensure the control and protection of mobile assets. Asset management is critical for the success of any mobile deployment.

To learn more about the Innovapost Mobility Practice and how we can work with you, contact Jill Houston at 416- 605-9928, jillian.houston@innovapost.com or Bert Ljungstrom at (613) 294-3940, bert.ljungstrom@innovapost.com.

Meet our Mobility Service Offering Partners:



SYBASE
iAnywhere

CGI

Microsoft
CERTIFIED
Partner

Custom Development Solutions
Mobility Solutions

Our Value Proposition

The Mobility Practice can bring the following value to your organization:

CAPABILITY BUILDING	Empower your mobile knowledge workers and field employees. Innovapost will help you build and deliver mobility strategies, services and management capabilities that endure long after we depart.
DEVICE MANAGEMENT	Maximize customer-face time by minimizing connection time, and delivering the right information at the right time, on a dependable device.
24/7 SUPPORT	We have guaranteed SLAs with our clients and deep relationships with many hardware and software vendors.
COMPLETE PROFESSIONAL SOLUTIONS AND SERVICES	Innovapost people are highly skilled, client-centric, and advanced in their respective fields. Our collaborative nature, combined with cross-industry experience, makes Innovapost an exceptionally agile and resourceful provider of IT solutions and services.

www.innovapost.com

Innovapost is a leading provider of IT solutions and services, with a specialization in SAP, e-business and mobility solution development. Our services include business and technical consulting, application development, application management, infrastructure service management and change & human performance consulting. Innovapost was founded in 2002 and has offices located in Ottawa, Mississauga and Toronto.

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