

***REALIZE GREATER VALUE***  
from your IT investment



Innovapost at a glance

Leading provider of complete professional solutions and services





Innovapost is a leading provider of IT solutions and services, with a specialization in SAP and Web development. Our services include business consulting, IT transformation, application development, application management, infrastructure service management, and change & human performance management.

With offices located in Ottawa, Mississauga and Toronto, we closely collaborate with our clients to fully understand their business requirements, and deliver innovative and flexible solutions that anticipate change in quickly evolving industries.

- We have broad expertise in:
- Information systems and technologies.
  - Processes and methodologies that transform IT and IT departments.
  - Business consulting and change & human performance management.
  - The postal, courier and logistics industries.

**Service Offerings**

Innovapost's end-to-end IS/IT services and solutions include everything from business case development and requirements analysis, to system development and integration, to maintenance and support. Our core service offerings include:

**Business Consulting & Incubator**

Our Business Consulting offering proactively helps shape customers' business and technology strategies to create and maintain sustainable competitive advantage. Our Incubator offering applies agile development principles to quickly develop a concept or solution into a prototype or proof of concept. Our customers see their ideas in action sooner, providing greater and more immediate insight – and significantly reducing time to market.

**IT Transformation**

Our IT Transformation Consulting service offers the experience, skills and tools needed to help customers transform their IT organizations. Innovapost helps IT organizations identify significant alignment gaps between their business needs and their IT solutions, identify priorities for transformation, and measure the impact of improvement initiatives.

**Application Management**

We offer a service based support approach to application management that is tailored to look after our clients' IT assets and business. Innovapost has an unmatched talent pool of SAP professionals that

support one of the largest SAP installations in Canada. We also manage some of the country's largest shipping systems, retail point of sale systems, web based portals and a myriad of customer specific applications.

**Application Development**

Innovapost has broad application development skills in a variety of technologies including SAP and .NET. We employ proven methodologies to deliver large system development projects. We also leverage rapid application development methods and agile development approaches through our Incubator service offering. We are always looking for ways to help our clients use technology to manage and grow their business.

**Infrastructure Service Management**

In a world where outsourcing of IS/IT services is commonplace, it is critical to use contracted services effectively. We leverage some of the best minds and skills in the industry to achieve our customers' goals, following best practices for service management and systems integration.



### Change & Human Performance Practice

Managing the people side of change is arguably the single most important element in any successful IT implementation. Innovapost's Change & Human Performance Practice offers proven methods and experience to help ensure that change is actively and effectively managed.

### Why Choose Innovapost?

At Innovapost, deep industry knowledge and in-depth collaboration lets us understand our clients' businesses as well as they do. We set about looking for ways our clients can realize more immediate value from their IT and IT departments. Whether it's reducing your annual IT costs, increasing efficiencies or transforming your business, we believe that the skills and capabilities that our employees have are unique to the IT/IS services market.

Innovapost people are highly skilled, client-centric, and advanced in their respective fields. Our collaborative nature, combined with cross-industry experience, makes Innovapost an exceptionally agile and resourceful provider of IT solutions and services.



### Accomplished

Innovapost has one of the largest single concentrations of highly skilled SAP professionals in Canada, developing and supporting one of the largest SAP installations in the country. We are a fully certified SAP Customer Competency Center, as well as an ISO-9001: 2000 certified service provider and Microsoft Certified Partner.

To learn more about Innovapost and how we can work with you to transform your information technology, visit our website at [www.innovapost.com](http://www.innovapost.com).

## The Innovapost Experience

**IT expertise and business acumen are the key elements of what we offer, founded on four core strengths:**

PASSION	At Innovapost, we love what we do – and it shows. We believe that our energy, commitment, and innovative thinking are the core elements that set us apart from the competition.
RESULTS	From inception, Innovapost has been a company that drives quantifiable results – results that exceed expectations and pave the way for healthy business growth.
RESOURCEFULNESS	Our rare ability to blend broad expertise in business strategy, change management, and information technology lets us apply maximum resourcefulness to every project and client relationship.
AGILITY	Because change is constant in our industry, we approach every task with a flexible stance. We tailor solutions that don't merely address a client's current business challenges: they grow and adapt to address the challenges of tomorrow.

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Innovapost is a leading provider of IT solutions and services, with a specialization in SAP, e-business and mobility solution development. Our services include business and technical consulting, application development, application management, infrastructure service management and change & human performance consulting. Innovapost was founded in 2002 and has offices located in Ottawa, Mississauga and Toronto.

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